



## Everything you need to know about your Red Energy bill.

Welcome to Red Energy. Thanks for giving us a go.

At Red Energy, we like to make things as simple as possible – so we've put together this reference guide to help you understand your new bill. If you require any further information call us on **131 806**.

**Enquiries No:** This is the number to call if you have any questions about your bill, payment arrangements or if you're moving house.

**Total Due:** This shows as NIL because under Evenpay™ you do not have to pay any amount outstanding at this stage. Your actual account balance is shown below.

**Graph:** This graph shows your average daily usage for the billing period (split into peak and off peak use if applicable). It also shows the greenhouse gas emissions associated with your electricity consumption.

**Concessions:** If we don't have your concession card details, but you're entitled to a concession, give us a call with your concession card handy and we'll update your account.

### electricity account

**Enquiries:** 131 806  
8am-8:30pm Monday to Friday • 9am-5:30pm Saturday

**Faults & Emergencies:** XXX XXX

**Web:** www.redenergy.com.au

**Email:** enquiries@redenergy.com.au

Tax Invoice/Statement/Adjustment Note  
Red Energy Ltd (NZ) - ABN 60 107 479 372

**Customer No.** 123456789

**Due Date** EvenPay™  
see below

**Total Due** NIL

**Customer Name**  
Address 1  
Address 2  
Address 3

**Your average daily use at:**  
84 Fordham Ave Camberwell, VIC 3124

Average cost per day for this account: \$1.43  
Average daily usage for this account: 13.3kWh  
Your greenhouse gas emissions: 1.24 tonnes  
For more information see www.greenhousegases.gov.au

**ISSUE DATE** 30 AUG 04

**TRANSACTIONS SINCE PREVIOUS ACCOUNT**

Previous Invoice Amount	\$22.50
Payments Received - Thank you	\$120.00 Cr
<b>Balance Brought Forward</b>	<b>\$97.50</b>

**CURRENT TRANSACTIONS**

Electricity Charges	\$243.00
<b>TOTAL CURRENT TRANSACTIONS</b>	<b>\$243.00</b>
<b>5% PAY ON TIME™ DISCOUNT</b>	<b>\$12.15 Cr</b>
<b>Total Amount Due with discount</b>	<b>\$133.35</b>
<small>Total GST for this account is \$20.99</small>	

Thanks for supporting a 100% Australian owned and operated company.

**payment slip**

Customer Number: 123456789

**EvenPay™**  
No action is required on your part as you are on EvenPay. Your payments will continue to be deducted as detailed over.

1 2 3 4 5 6 7 8 9 1 2 3 4 5 6 7

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To obtain a State Concession of \$49.32 (incl GST of \$4.48), please call us on 131 806

Printed on 100% Australian made recycled paper.

**Faults No:** This Faults number will take you directly to the network who is responsible for the poles and wires in your area. Call this number to report any faults and outages.

**Customer No:** This is the number we use to recognise your account. If you have any queries, it helps if you can quote this to us.

**Transactions since previous account:** This shows any credits or debits since your last bill.

**Current Transactions:** These are the charges and credits which relate to this billing period.

**Pay on Time™ discount:** This shows the total discount you have received for this billing period. As you're on EvenPay™ you are guaranteed this discount if you're up to date with your payments.

**Total amount due:** This amount can be either an amount outstanding, or an amount by which you are in credit. As your electricity consumption will change throughout the year, this balance will change from bill to bill. If your account gets too far into credit or debit, contact us to amend your payments.

See overleaf for an explanation of Page 2 of your bill.

