



RED ENERGY \$25 GAS CREDIT TERMS AND CONDITIONS
AS AT 16 SEPTEMBER 2014

1. OFFER & ELIGIBILITY

- (1) Subject to these Terms and Conditions, Red makes this Offer from 16 September 2014 up to and including 10 October 2014, unless withdrawn earlier by Red (**Offer Period**).
- (2) This Offer is subject to Red's Standard Terms and Conditions.
- (3) The Offer is available to Invited Existing Electricity Customers who:
 - (a) reside in Victoria in a property to which Red is able to supply gas, and which is currently supplied gas by an energy retailer which is not Red; and
 - (b) have no monies owing on their existing electricity account with Red,**(Eligible Customer)**.
- (4) Subject to these Terms and Conditions, an Eligible Customer who, during the Offer Period:
 - (a) enters into a Fixed Term Gas Agreement; and
 - (b) does not terminate that Fixed Term Gas Agreement prior to the expiry of the cooling-Off period (which is 10 business days from and including the date the Eligible Customer receives a copy of the Fixed Term Gas Agreement in writing from Red),will receive one \$25 credit on their first Gas bill.

2. MISCELLANEOUS

- (1) Notwithstanding any other provision in these Terms and Conditions:
 - (a) Red may, at its discretion:
 - (i) vary the terms or content of all or any part of this Offer including (without limitation) any time or date in this Offer and these Terms and Conditions, as a result of circumstances outside of Red's reasonable control; and/or
 - (ii) not provide a \$25 credit on any Eligible Customer's first gas bill who has not fully complied with these Terms and Conditions; and
 - (b) to the extent permitted by law, all terms, conditions, guarantees and warranties implied by law or regulation (except for those which cannot be excluded) are excluded.
- (2) The laws of Victoria apply to the Offer and these Terms and Conditions.
- (3) If Red withdraws the Offer or, varies or amends any of these Terms and Conditions, Red will promptly publish such withdrawal, variation or amendment on Red's internet website at www.redenergy.com.au.

3. DEFINITIONS

In these Terms and Conditions:

- (1) "**Gas Agreement**" means an agreement between a customer and Red for the supply of gas to a residential address in Victoria;
- (2) "**Eligible Customer**" has the meaning given to that term in **clause 1(3)**;
- (3) "**Existing Electricity Customer**" means an existing residential customer who purchases electricity from Red, who, as at the time of applying for the Offer, is not bound by a Gas Agreement and is the person primarily responsible for their existing electricity account with Red;
- (4) "**Fixed Term Gas Agreement**" means a Gas Agreement with a fixed term period of 2 years;
- (5) "**Invited**" means an Existing Electricity Customer who receives a communication from Red inviting them to participate in the Offer;
- (6) "**Offer**" means this Red Energy \$25 Gas Credit offer, as described in these Terms and Conditions;
- (7) "**Offer Period**" has the meaning given to that term in **clause 1(1)**;
- (8) "**Red**" means Red Energy Pty Limited ABN 60 107 479 372 of 2 William Street, East Richmond, Victoria; and
- (9) "**Red's Standard Terms and Conditions**" means the Red Energy Victorian Customer Charter published on Red's website at www.redenergy.com.au/termsandconditions.