

Additional Service Charges

Australian Capital Territory

Effective from 16 December 2021.



Move In, Connection/Move Out, Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Time	Charge incl. GST
EvoEnergy	Business Hours	\$90.11

Note - To receive a business hours charge Red Energy generally requires notification before 12:30pm AEST on the business day prior to the request for re-energisation.

For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
EvoEnergy	Special Meter Reading	\$11.00

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	\$378.82	\$414.58	\$414.58	\$623.50
Manual Meter Read (Cost is up to)	Aligned to billing frequency	\$333.10	\$386.34	\$386.34	\$623.50

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131806.

Other Account Related Charges

Type	Charge incl. GST	Conditions
Payment Dishonours	\$10.45	Dishonoured Cheque
	\$25	Dishonoured payments made at Australia Post Outlets
	\$2.75	Dishonoured direct debit payment from a bank account

Red Energy Process and Handling Charges

Process and Handling: (Based on the total charge from the distributor)	Charge incl. GST
\$5 - \$99	\$5
\$100 - \$499	\$25
\$500 - \$999	\$50
More than \$1000	\$150

A process and handling charge will be levied based on the total service charge levied.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.

RE581V129062020

Additional Service Charges



New South Wales

Effective from 16 December 2021.

Move In Connection/Move Out Final Read Charges

Electricity

Local Network Service Provider (LNSP)	Connection Time	Charge incl. GST
Essential Energy	Business Hours	\$20.21
Endeavour Energy	Business Hours	\$43.56
Ausgrid	Business Hours	\$12.79

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Electricity - Interval Meters

Metering Coordinator (MC)	Connection Type	Charge incl. GST
Vector	Remote Re-en/De-energisation	\$12.00
Vector	On Site Re-en/De-energisation (Up to)	\$176.00
IntelliHUB	Remote Re-en/De-energisation	\$12.00
IntelliHUB	On Site Re-en/De-energisation (Up to)	\$440.00
Plus ES	Remote Re-en/De-energisation	\$12.00
Plus ES	On Site Re-en/De-energisation (Up to)	\$605.00

Gas

Distributor	Service Description	Charge incl. GST
Jemena	Special Meter Reading	\$12.54
Australian Gas Networks	Special Meter Reading	\$57.18
APA Group	Special Meter Reading	\$52.93

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Connection Application Fee

Electricity

Distributor	Service Description	Charge incl. GST
Essential Energy	Connection Offer Fee	\$30.16
Endeavour Energy	Connection Offer Fee	\$30.14
Ausgrid	Connection Offer Fee	\$20.46

Note - NSW distributors pass on a Connection Offer Fee when any application is lodged for a new meter, alteration to supply or solar upgrade.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	\$378.82	\$414.58	\$414.58	\$623.50
Manual Meter Read (Cost is up to)	Aligned to billing frequency	\$333.10	\$386.34	\$386.34	\$623.50

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131806.

Other Account Related Charges

Type	Charge incl. GST	Conditions
Payment	\$10.45	Dishonoured Cheque
Dishonours	\$25	Dishonoured payments made at Australia Post Outlets
	\$2.75	Dishonoured direct debit payment from a bank account

Red Energy Process and Handling Charges

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\$5 - \$99	\$5
\$100 - \$499	\$25
\$500 - \$999	\$50
More than \$1000	\$150

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RE579V129062020

Additional Service Charges

Queensland

Effective from 16 December 2021.



Move In, Connection/Move Out, Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Type	Charge incl. GST
Energex	Business Hours Connection	\$12.68
Energex	Business Hours Final Read	\$0.00

Note - To receive a business hours charge Red Energy generally requires notification before 12:30pm AEST on the business day prior to the request for re-energisation.

For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	Special Meter Reading	\$23.32
Australian Gas Networks	Special Meter Reading	\$12.10

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
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Manual Meter Read (Cost is up to)	Aligned to billing frequency	\$333.10	\$386.34	\$386.34	\$623.50

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131806.

Other Account Related Charges

Type	Charge incl. GST	Conditions
Payment Dishonours	\$10.45	Dishonoured Cheque
	\$25	Dishonoured payments made at Australia Post Outlets
	\$2.75	Dishonoured direct debit payment from a bank account

Red Energy Process and Handling Charges

Process and Handling: (Based on the total charge from the distributor)	Charge incl. GST
\$5 - \$99	\$5
\$100 - \$499	\$25
\$500 - \$999	\$50
More than \$1000	\$150

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RE580V129062020

Additional Service Charges

South Australia

Effective from 16 December 2021.



Move In Connection/Move Out Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Type	Charge incl. GST
SA Power Networks	Business Hours Connection	\$51.13
SA Power Networks	Business Hours Final Read	\$17.04

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Special Meter Reading	\$12.21

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

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Other Account Related Charges

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Red Energy Process and Handling Charges

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\$500 - \$999	\$50
More than \$1000	\$150

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RE578V129062020

Additional Service Charges

Victoria

Effective from 16 December 2021.



Move In Connection Charges

Electricity

Local Network Service provider (LNSP)	Connection Time	Charge incl. GST
Jemena	Business Hours	\$0.00
United	Business Hours	\$0.00
Citipower	Business Hours	\$0.00
Powercor	Business Hours	\$0.00
Ausnet	Business Hours	\$0.00

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Gas Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Special Meter Reading	\$0.00
Multinet	Special Meter Reading	\$0.00
Ausnet	Special Meter Reading	\$0.00

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

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