

# Faults and Emergency Contact Numbers



If you are unsure of which distributor applies to you, please visit [aer.gov.au/consumers/who-is-my-distributor](http://aer.gov.au/consumers/who-is-my-distributor).

For information on life support or unplanned interruptions, please visit [redenergy.com.au/life-support](http://redenergy.com.au/life-support).

Electricity	National Meter Identifier starts with...	Contact Number
<b>Victoria</b>		
Jemena	600	131 626
United	640	132 099
CitiPower	610	131 280
Powercor	620	132 412
AusNet Services	630	131 799
<b>New South Wales</b>		
Endeavour Energy	431	131 003
Essential Energy	400/420/440/450	132 080
Ausgrid	410	131 388
<b>South Australia</b>		
SA Power Networks	200	131 366
<b>Queensland</b>		
Energex	311/QB0	131 962
Evoenergy	700	131 093

Gas	Meter Identification Reference starts with...	Contact Number
<b>Victoria</b>		
Australian Gas Networks	532	1800 427 532
Multinet Gas	531	132 691
Ausnet Gas	533	136 707
<b>New South Wales</b>		
Jemena Gas	524	131 909
Australian Gas Networks	525	1800 427 532
<b>South Australia</b>		
Australian Gas Networks	551	1800 427 532
<b>Queensland</b>		
Australian Gas Networks	542	1800 427 532

Visit [redenergy.com.au/living-energy](http://redenergy.com.au/living-energy) for information on renewables, appliances, lifestyle, moving home and energy saving tips.

