



Additional Service Charges

New South Wales

Effective from 01 July 2023

Move In Connection/Move Out Final Read Charges

Electricity

Local Network Service Provider (LNSP)	Connection Time	Charge incl. GST
Essential Energy	Business Hours	\$63.61
Endeavour Energy	Business Hours	\$49.80
Ausgrid	Business Hours	\$14.60

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Electricity - Interval Meters

Metering Coordinator (MC)	Connection Type	Charge incl. GST
Vector	Remote Re-en/De-energisation	\$13.56
Vector	On Site Re-en/De-energisation (Up to)	\$162.68
IntelliHUB	Remote Re-en/De-energisation	\$12.00
IntelliHUB	On Site Re-en/De-energisation (Up to)	\$385.00
Plus ES	Remote Re-en/De-energisation	\$12.94
Plus ES	On Site Re-en/De-energisation (Up to)	\$530.85
Spotless	Remote Re-en/De-energisation	\$7.00
Spotless	On Site Re-en/De-energisation (Up to)	\$283.80

Gas

Distributor	Service Description	Charge incl. GST
Jemena	Special Meter Reading	\$15.07
Australian Gas Networks	Special Meter Reading	\$63.81
APA Group	Special Meter Reading	\$57.12

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Connection Application Fee

Electricity

Distributor	Service Description	Charge incl. GST
Essential Energy	Connection Offer Fee	\$34.40
Endeavour Energy	Connection Offer Fee	\$34.44
Ausgrid	Connection Offer Fee	\$23.35

Note - NSW distributors pass on a Connection Offer Fee when any application is lodged for a new meter, alteration to supply or solar upgrade.

Distributor	Service Description	Charge incl. GST
Essential Energy	New Connection Fee	\$103.24
Essential Energy	Service installation Failure Charges	N/A
Endeavour Energy	New Connection Fee	\$55.07
Endeavour Energy	Service installation Failure Charges	N/A
Ausgrid	New Connection Fee	\$78.99
Ausgrid	Service installation Failure Charges	N/A
Meter Service Provider	Service Description	Charge incl. GST
IntelliHub	Meter Installation Failure Charges	\$106.48
PlusES	Meter Installation Failure Charges	\$62.15
Vector	Meter Installation Failure Charges	\$108.46
Spotless	Meter Installation Failure Charges	\$99.00

Note - Connection Application Fee applicable for New Meter installation only. Installation Failure Charge applicable is based on the Service Installation Failure Charges and the Meter Installation Failure Charges depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Jemena	New Connection Fee	N/A
Jemena	Wasted Truck Visit Fee	N/A
Australian Gas Networks	New Connection Fee	N/A
Australian Gas Networks	Wasted Truck Visit Fee	N/A
APA Group	New Connection Fee	N/A
APA Group	Wasted Truck Visit Fee	N/A

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	\$423.50	\$423.50	\$423.50	\$423.50
Manual Meter Read (Cost is up to)	Aligned to billing frequency	\$423.50	\$423.50	\$423.50	\$423.50

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131806.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.