

Additional Service Charges



New South Wales

Effective from 16 December 2021.

Move In Connection/Move Out Final Read Charges

Electricity

| Local Network Service Provider (LNSP) | Connection Time | Charge incl. GST |
|---------------------------------------|-----------------|------------------|
| Essential Energy | Business Hours | \$20.21 |
| Endeavour Energy | Business Hours | \$43.56 |
| Ausgrid | Business Hours | \$12.79 |

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Electricity - Interval Meters

| Metering Coordinator (MC) | Connection Type | Charge incl. GST |
|---------------------------|---------------------------------------|------------------|
| Vector | Remote Re-en/De-energisation | \$12.00 |
| Vector | On Site Re-en/De-energisation (Up to) | \$176.00 |
| IntelliHUB | Remote Re-en/De-energisation | \$12.00 |
| IntelliHUB | On Site Re-en/De-energisation (Up to) | \$440.00 |
| Plus ES | Remote Re-en/De-energisation | \$12.00 |
| Plus ES | On Site Re-en/De-energisation (Up to) | \$605.00 |

Gas

| Distributor | Service Description | Charge incl. GST |
|-------------------------|-----------------------|------------------|
| Jemena | Special Meter Reading | \$12.54 |
| Australian Gas Networks | Special Meter Reading | \$57.18 |
| APA Group | Special Meter Reading | \$52.93 |

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Connection Application Fee

Electricity

| Distributor | Service Description | Charge incl. GST |
|------------------|----------------------|------------------|
| Essential Energy | Connection Offer Fee | \$30.16 |
| Endeavour Energy | Connection Offer Fee | \$30.14 |
| Ausgrid | Connection Offer Fee | \$20.46 |

Note - NSW distributors pass on a Connection Offer Fee when any application is lodged for a new meter, alteration to supply or solar upgrade.

Metering Charges

Electricity

| Description | Frequency | Metro | Inner Regional | Outer Regional | Remote regions |
|---|------------------------------|----------|----------------|----------------|----------------|
| Disable Meter Communications (Cost is up to) | Once off | \$378.82 | \$414.58 | \$414.58 | \$623.50 |
| Manual Meter Read (Cost is up to) | Aligned to billing frequency | \$333.10 | \$386.34 | \$386.34 | \$623.50 |

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131806.

Other Account Related Charges

| Type | Charge incl. GST | Conditions |
|------------|------------------|--|
| Payment | \$10.45 | Dishonoured Cheque |
| Dishonours | \$25 | Dishonoured payments made at Australia Post Outlets |
| | \$2.75 | Dishonoured direct debit payment from a bank account |

Red Energy Process and Handling Charges

| Process and Handling: (Based on the total charge from the distributor) | Charge incl. GST |
|---|------------------|
| \$5 - \$99 | \$5 |
| \$100 - \$499 | \$25 |
| \$500 - \$999 | \$50 |
| More than \$1000 | \$150 |

A process and handling charge will be levied based on the total service charge levied.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.

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