

Additional Service Charges

Queensland

Effective from 16 December 2021.



Move In, Connection/Move Out, Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Type	Charge incl. GST
Energex	Business Hours Connection	\$12.68
Energex	Business Hours Final Read	\$0.00

Note - To receive a business hours charge Red Energy generally requires notification before 12:30pm AEST on the business day prior to the request for re-energisation.

For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	Special Meter Reading	\$23.32
Australian Gas Networks	Special Meter Reading	\$12.10

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	\$378.82	\$414.58	\$414.58	\$623.50
Manual Meter Read (Cost is up to)	Aligned to billing frequency	\$333.10	\$386.34	\$386.34	\$623.50

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131806.

Other Account Related Charges

Type	Charge incl. GST	Conditions
Payment Dishonours	\$10.45	Dishonoured Cheque
	\$25	Dishonoured payments made at Australia Post Outlets
	\$2.75	Dishonoured direct debit payment from a bank account

Red Energy Process and Handling Charges

Process and Handling: (Based on the total charge from the distributor)	Charge incl. GST
\$5 - \$99	\$5
\$100 - \$499	\$25
\$500 - \$999	\$50
More than \$1000	\$150

A process and handling charge will be levied based on the total service charge levied.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.

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