

#8 Gas Service Line Request Form – Builder / Developer (VIC)

Complete and submit this form before the Site Ready date to arrange a gas service line to be installed onto the site before requesting a gas meter



Email: newconnections@redenergy.com.au
Fax: 1300 702 977
Phone: 1800 957 330 (8am to 5pm Monday to Friday AEST)

* Mandatory fields

Important

Please submit this form a minimum of 4-6 weeks before the site ready date to allow for possible quotation. Please also ensure the site is clean, clear with access and is free from scaffolding after the Site Ready date to minimise delays. Highlight Meter locations on site plan.

For subdivided lots, refer to Land Vic maps online before application. Where an old address shows, please include a plan of subdivision notice along with a council street allocation letter with the new address(es) required <http://services.land.vic.gov.au/maps/interactive.jsp>

1. Account Details (The builder account details as the responsible entity for the gas service line installation)

*Builder Company Name _____ Red Energy Account Number _____

*Account Holder Information

*Primary Contact

Authorised Contact

*(please tick) Mr Ms Mrs

*(please tick) Mr Ms Mrs

*First Name / Surname _____

*Date of Birth _____

*Phone (Business Hours/ Mobile) _____

*Email Address _____

*Billing / Postal address

PO Box. _____ *Unit/Flat No. _____ *Street No. _____ *Street Name _____

*Suburb _____ *State _____ *Postcode _____

2. Site Installation Details (please indicate Site Ready dates accurately for network attendance)

*Site Manager Name _____ *Site Manager Phone _____

*Dwelling Type: Unit House Commercial *Single Dwelling Site: Yes No

*New or Existing Dwelling: New Existing *Site plan included, note meter position(s): Yes No

Site Installation Address (please provide relevant council documents / details to update site) *has the address changed? Yes No

*Lot No. _____ *Unit/Flat No. _____ *Street No. _____ *Street Name _____

*Suburb _____ *State _____ *Postcode _____

*Gas Appliance breakdown (Multinet connections require this information as mandatory)

Central Heater _____ (MJ) Cooker _____ (MJ) Oven _____ (MJ) Hot Water Service _____ (MJ)

Space Heater _____ (MJ) Hot plate _____ (MJ) Others (please specify) _____ (MJ)

Connection Details

*Total (MJ) Rating _____ *Meter Pressure Required (KPA) _____ *Access Instructions _____

Key Dates (Note the site ready date accurately & follow up your request if not installed after 6 weeks from this date with new connections)

*Site Ready Date _____ Expected Handover Date _____

3. Authorisation (Signed by the person filling out this form)

I agree that the terms and conditions outlined on page 2, apply to this New Gas Connection Service Line Request and that Red Energy will collect, use, store, hold and disclose my personal information for the sole purpose of arranging a gas line in accordance with its privacy policy located at <https://www.redenergy.com.au/privacy>

*Authorised Signature _____ *Job Title _____

*Name printed _____ *Date _____

4. Red Energy Terms and Conditions for new gas connection request

1. DEFINITIONS

In these Terms and Conditions:

“**Applicant**” means the person requesting the connection of their Supply Address to the Distribution System whose details appear on the front of this Form;

“**Connection Charges**” means the Red Connection Fee and/or the Network Connection Charge;

“**Distribution System**” means the Victorian natural gas distribution and transmission system which is used to supply natural gas to consumers in Victoria;

“**Lock-up**” means site fully bricked, all render/cladding removed. No Scaffold on site or fencing in way, No rubbish, cages, skips, loos in way of path, Clear access required for Health & Safety of contractors.

“**Network**” means the company which owns and manages the part of the Distribution System in the area in which the Supply Address is located and who holds a gas distribution licence as required under the *Gas Industry Act 2001* (VIC);

“**Network Connection Charge**” means the charge imposed by the Network for the connection of a Supply Address to the Distribution System that is passed through (at cost) by Red to the Applicant;

“**Form**” means this form requesting the connection of natural gas to a Supply Address;

“**Gas Supply Agreement**” means Red’s standard terms and conditions on which Red agrees to supply and sell natural gas to customers;

“**Red**” means Red Energy Pty Limited ABN 60107479372;

“**Red Connection Fee**” means the fee of \$50.00 charged by Red for requesting the connection of a Supply Address to the Distribution System; and

“**Supply Address**” means the property at which the Applicant requires natural gas to be connected.

2. GAS CONNECTION

2.1 Submission of the Form to Red

- (1) The completion and submission of this Form to Red is deemed acceptance of these Terms and Conditions by the Applicant.
- (2) Subject to clause 2.2, within 30 days of receipt of a satisfactorily completed Form by Red, Red will request for the connection of the Supply Address to the Distribution System based on the information provided by the Applicant on this Form.

2.2 Connection by the Network

- (1) Red will notify the Applicant if a Network Connection Charge is payable by the Applicant, prior to any work being carried out by the Network and the Applicant must instruct Red whether or not to proceed with the connection of the Supply Address.
- (2) If a Network Connection Charge is payable by the Applicant and the Applicant has instructed Red to proceed with the connection in accordance with clause 2.2(1), the Applicant must pay Red the Network Connection Charge by no later than 14 days following the receipt of a tax invoice provided by Red to the Applicant, requesting payment of the Network Connection Charge.
- (3) Red will not, and is under no obligation to, arrange for the Network to carry out the connection of the Supply Address to the Distribution System unless and until the Applicant pays any and all Network Connection Charges.
- (4) Within a reasonable timeframe following the connection of the Supply Address to the Distribution System, Red will notify the Applicant that the Supply Address has been connected.

2.3 Other Installation Requirements

- (1) Following the receipt of notification from Red under clause 2.2(4), the Applicant must obtain and provide to Red a plumbing certificate of completion (“**Plumbing Certificate**”), which must specify that the relevant household appliances are safe to operate on gas and comply with the relevant gas safety requirements.
- (2) Subject to clause 2.3(3), within 30 days of receipt of the Plumbing Certificate, Red will arrange for:
 - (a) a gas meter to be installed at the Supply Address; and
 - (b) the gas meter to be unplugged in order to allow gas to flow from the Distribution System to the Supply Address.

- (3) Red will not arrange for the installation of a gas meter unless and until the Applicant has entered into a Gas Supply Agreement with Red.

3. RED CONNECTION FEE

- (1) Red will invoice the Applicant the Red Connection Fee on the Applicant’s first energy bill provided by Red under a Gas Supply Agreement (Energy Bill). The Applicant must pay the Red Connection Fee in accordance with the payment terms on the Energy Bill.

4. TERMINATION

4.1 Termination by Red

Red may terminate the process of connecting the Supply Address to the Distribution System, by notifying the Network and the Applicant, if Red does not:

- (1) receive instructions from the Applicant within 30 days of notifying the Applicant of the Network Connection Charge that is payable, in accordance with clause 2.2(1);
- (2) receive payment of the Network Connection Charge in accordance with clause 2.2(2); or
- (3) receive a Plumbing Certificate in accordance with clause 2.3(1),

4.2 Termination by the Applicant

The Applicant may terminate the process of connecting the Supply Address to the Distribution System at any time prior to the completion of that connection, by notifying Red in writing.

4.3 Effect of Termination

If the process of connecting the Supply Address to the Distribution System is terminated for any reason, the Applicant must pay Red any and all outstanding Network Connection Charges incurred by the Applicant as at the date of termination.

5. MISCELLANEOUS

5.1 APPLICANT ACKNOWLEDGEMENTS

The Applicant acknowledges and agrees that:

- (1) the purpose of this Form is for persons to make a request for Red to arrange the connection of the Supply Address to the Distribution System;
- (2) this Form does not constitute a Gas Supply Agreement or any other form of agreement to supply gas, between the Applicant and Red;
- (3) the process of connecting the Supply Address to the Distribution System is not physically carried out by Red as a retailer and the process of gas connection involves many factors outside the control of Red;
- (4) the Network will carry out the connection of the Supply Address to the Distribution System in accordance with the Network’s processes and its standard terms and conditions; and
- (5) Red may provide the Network with a copy of this Form for the purposes of the Network undertaking the gas connection of the Applicant’s Supply Address to the Distribution System.

5.2 No Liability of Red

Red will not in any way be liable to the Applicant for any loss, damage, liabilities, claim or expense (including legal costs) incurred by the Applicant arising directly or indirectly as a result of or in connection with:

- (1) the connection or disconnection of the Supply Address to the Distribution System;
- (2) the termination of the process of connecting the Supply Address to the Distribution System;
- (3) any Connection Charges; or
- (4) the acts or omissions of the Network.