



**RED ENERGY VISA eGIFT CARD OFFER**  
**TERMS AND CONDITIONS**  
**(as at 24 September 2024)**

**1. RED ENERGY VISA eGIFT CARD OFFER**

- (1) Subject to these Terms and Conditions, this Red Energy offer (**Offer**) is made by Red Energy Pty Ltd ABN 60 107 479 372 of 570 Church Street, Cremorne, Victoria, 3121 (**Red or we or us or our**).
- (2) The Offer commences at 8:00am (AEST/AEDT) on 24 September 2024 and is ongoing until the Offer is withdrawn under **clause 4(1)(a)(i) (Offer Period)**.

**2. ELIGIBILITY**

- (1) Subject to this clause, if you are a new customer and sign up a residential supply address on the Living Energy Saver electricity plan or you are an existing customer moving or adding a new property and sign up a residential supply address on the Living Energy Saver electricity plan during the Offer Period, and:
  - (a) Red offers you the Offer when signing up, which is confirmed in your Product and Pricing Schedule; and
  - (b) you have provided a valid email address on sign up; and
  - (c) you have paid your first electricity bill in full, (**Eligible Customer**), you will be eligible to receive:
  - (d) one (1) Visa eGift Card for the amount specified in your Product and Pricing Schedule (**Visa eGift Card**).
- (2) Eligible Customers will be entitled to receive one Visa eGift Card for each new residential supply address signed up on the Living Energy Saver electricity plan. The Visa eGift Card will only be provided once if a customer changes energy providers and moves back to Red within 12 months.

**3. ADMINISTRATION OF YOUR RED ENERGY VISA eGIFT CARD**

- (1) Blackhawk Network (Australia) Pty. Ltd. ACN 123 251 703 (**Blackhawk**) is responsible for the administration and operation of the Visa eGift Card on our behalf.
- (2) Eligible customers:
  - (a) will receive an email from Blackhawk containing a reward code which must be used to activate the Visa eGift Card;
  - (b) must activate the Visa eGift Card within 12 months from the date they receive the email or the Visa eGift Card will be forfeited; and
  - (c) must use the Visa eGift Card within 36 months of the date it is activated after which time it expires.
- (3) We are not responsible for the manner in which your Visa eGift Card is awarded or any characteristics of the Visa eGift Card, these are the responsibility of Blackhawk.
- (4) Any Visa eGift Card you are eligible for under these Terms and Conditions are not exchangeable, transferable or redeemable for cash.



- (5) For all enquiries associated with the administration and operation of the Visa eGift Card, please contact Blackhawk's customer service centre by telephone on 1800 778 619 or in writing at <https://incentivesgiftcard.com.au/contact-us>.
- (6) Use of the Visa eGift Card is subject to Visa's terms and conditions which can be accessed at <https://incentivesgiftcard.com.au/terms-conditions>.

#### 4. MISCELLANEOUS

- (1) Notwithstanding any other provision in these Terms and Conditions,
  - (a) Red may:
    - (i) suspend or withdraw all or any part of this Offer for any reason and at any time; and/or
    - (ii) vary the terms or content of all or part of this Offer including (without limitation) any time or date in this Offer and these Terms and Conditions;
  - (b) to the extent permitted by law, Red will not be liable to any person for any cost, loss, damage, liability, expense or claim arising, whether directly or indirectly, in connection with the Offer including the use of the Visa eGift Card.
- (2) If Red suspends, withdraws or varies these terms and conditions under **clauses 4(1)(a)(i)** or **clause 4(1)(a)(ii)**, Red will promptly publish such suspension, withdrawal or variation on its website and notify impacted customers where required under these Terms and Conditions. Red reserves the right to keep public copies of the terms and conditions in relation to the Offer on the website as reference for customers who may continue to be on the offers.
- (3) The law applying in the Australian Capital Territory, New South Wales, Victoria, South Australia and Queensland (depending on where you are located) applies to the Offer and these Terms and Conditions.
- (4) Nothing in these Terms and Conditions is intended to create a partnership, joint venture or agency relationship between Red, Visa and Blackhawk. Each party acknowledges and agrees that it has no authority to bind the other party.

#### 5. PRIVACY

By taking up the Offer, an Eligible Customer understands and agrees that Red may use and disclose the information provided by the Eligible Customer on the terms set out in its Privacy Statement located at [www.redenergy.com.au/privacy](http://www.redenergy.com.au/privacy). An Eligible Customer can find out more about how Red may use their information, and what their rights are under Australian privacy laws, in Red's Privacy policy available at [www.redenergy.com.au/privacy](http://www.redenergy.com.au/privacy).