



Additional Service Charges

Victoria

Effective from **01 July 2026**

Move In Connection Charges

Electricity

Local Network Service provider (LNSP)	Connection Time	Charge incl. GST
Jemena	Business Hours	\$0.00
United Energy	Business Hours	\$0.00
Citipower	Business Hours	\$0.00
Powercor	Business Hours	\$0.00
AusNet Services	Business Hours	\$0.00

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Gas Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Special Meter Reading	N/A
Multinet Gas Networks	Special Meter Reading	N/A
AusNet Services (Gas)	Special Meter Reading	N/A

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Connection Application Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
Jemena	New Connection Fee	\$1,607.55
Jemena	Service installation Failure Charges	\$1,120.80
United Energy	New Connection Fee	\$1,174.83
United Energy	Service installation Failure Charges	\$773.63
Citipower	New Connection Fee	\$1,071.20
Citipower	Service installation Failure Charges	\$615.20
Powercor	New Connection Fee	\$1,120.37
Powercor	Service installation Failure Charges	\$625.05
AusNet Services	New Connection Fee	\$3,148.54
AusNet Services	Service installation Failure Charges	\$439.93

Note - Connection Application Fee applicable for New Meter Installation only. Service Installation Failure Charges are applicable depending on the Distributor responsible.

Gas

Gas Distributor	Service Description	Charge incl. GST
Australian Gas Networks	New Connection Fee	N/A
Australian Gas Networks	Standard Connection Fee	\$2,458.50
Australian Gas Networks	Wasted Truck Visit Fee	\$125.40
Multinet Gas Networks	New Connection Fee	N/A
Multinet Gas Networks	Standard Connection Fee	\$3,032.70
Multinet Gas Networks	Wasted Truck Visit Fee	\$89.10
AusNet Services (Gas)	New Connection Fee	\$173.33
AusNet Services (Gas)	Standard Connection Fee	\$2,294.60
AusNet Services (Gas)	Wasted Truck Visit Fee	N/A

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Abolishment Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
Jemena	Abolishment Fee	N/A
Jemena	Wasted Truck Visit Fee (Up to)	\$1,120.80
United Energy	Abolishment Fee	N/A
United Energy	Wasted Truck Visit Fee (Up to)	\$773.63
Citipower	Abolishment Fee	N/A
Citipower	Wasted Truck Visit Fee (Up to)	\$615.20
Powercor	Abolishment Fee	N/A
Powercor	Wasted Truck Visit Fee	\$625.05
AusNet Services	Abolishment Fee	N/A
AusNet Services	Wasted Truck Visit Fee (Up to)	QUOTE

Note - Wasted Truck Visit Fee are applicable depending on the Distributor responsible.

Gas

Gas Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Abolishment Fee	\$268.40
Australian Gas Networks	Attach Locks/Plugs to Meter	\$97.90
Australian Gas Networks	Wasted Truck Visit Fee (Up to)	\$125.40
Multinet Gas Networks	Abolishment Fee	\$268.40
Multinet Gas Networks	Attach Locks/Plugs to Meter	\$70.40
Multinet Gas Networks	Wasted Truck Visit Fee (Up to)	\$89.10
AusNet Services (Gas)	Abolishment Fee	\$270.39
AusNet Services (Gas)	Attach Locks/Plugs to Meter	\$78.66
AusNet Services (Gas)	Wasted Truck Visit Fee	N/A

Note - Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.



Additional Service Charges

New South Wales

Effective from **01 October 2026**

Move In Connection/Move Out Final Read Charges

Electricity

Local Network Service Provider (LNSP)	Connection Time	Charge incl. GST
Essential Energy	Business Hours	\$92.55
Endeavour Energy	Business Hours	\$149.11
Ausgrid	Business Hours	\$123.56

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Electricity - Interval Meters

Metering Coordinator (MC)	Connection Type	Charge incl. GST
Vector/Bluecurrent	Remote Re-en/De-energisation	\$15.07
Vector/Bluecurrent	On Site Re-en/De-energisation (Up to)	\$180.61
Intellihub/Acumen/Spotless	Remote Re-en/De-energisation	\$12.84
Intellihub/Acumen/Spotless	On Site Re-en/De-energisation (Up to)	\$494.64
PLUS ES/Activestream	Remote Re-en/De-energisation	\$14.34
PLUS ES/Activestream	On Site Re-en/De-energisation (Up to)	\$567.45

Gas

Distributor	Service Description	Charge incl. GST
Jemena	Special Meter Reading (Per Meter)	\$19.38
Australian Gas Networks	Special Meter Reading	\$70.47
APA Group	Special Meter Reading	\$63.99

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Connection Application Fee

Electricity

Distributor	Service Description	Charge incl. GST
Essential Energy	Connection Offer Fee	\$53.16
Endeavour Energy	Connection Offer Fee	\$34.97
Ausgrid	Connection Offer Fee	\$24.37

Note - NSW distributors pass on a Connection Offer Fee when any application is lodged for a new meter, alteration to supply or solar upgrade.

Distributor	Service Description	Charge incl. GST
Essential Energy	New Connection Fee	\$107.45
Essential Energy	Service installation Failure Charges	N/A
Endeavour Energy	New Connection Fee	\$46.62
Endeavour Energy	Service installation Failure Charges	N/A
Ausgrid	New Connection Fee	\$82.30
Ausgrid	Service installation Failure Charges	N/A
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Meter Installation Failure Charges	\$124.37
PLUS ES/Activestream	Meter Installation Failure Charges	\$68.95
Vector/Bluecurrent	Meter Installation Failure Charges	\$120.42

Note - Connection Application Fee applicable for New Meter installation only. Installation Failure Charge applicable is based on the Service Installation Failure Charges and the Meter Installation Failure Charges depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Jemena	New Connection Fee	QUOTE
Jemena	Wasted Truck Visit Fee	N/A
Australian Gas Networks	New Connection Fee	QUOTE
Australian Gas Networks	Wasted Truck Visit Fee	N/A
APA Group	New Connection Fee	QUOTE
APA Group	Wasted Truck Visit Fee	N/A

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Abolishment Fee

Electricity

Distributor	Service Description	Charge incl. GST
Essential Energy	Abolishment Fee	SEE NOTE
Essential Energy	Wasted Truck Visit Fee	SEE NOTE
Endeavour Energy	Abolishment Fee	SEE NOTE
Endeavour Energy	Wasted Truck Visit Fee	SEE NOTE
Ausgrid	Abolishment Fee	SEE NOTE
Ausgrid	Wasted Truck Visit Fee	SEE NOTE
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Abolishment Fee (Up to)	\$494.64
Intellihub/Acumen/Spotless	Wasted Truck Visit Fee (Up to)	\$124.37
PlusES	Abolishment Fee (Up to)	\$313.28
PlusES	Wasted Truck Visit Fee (Up to)	\$68.95
Vector	Abolishment Fee (Up to)	\$361.24
Vector	Wasted Truck Visit Fee (Up to)	\$120.42

Note - For the abolishment of basic electricity meters in NSW, any associated fees will be invoiced directly to the customer or their representative by the relevant Distributor. Customers will need to engage a Level 2 Registered Electrical Contractor (REC) to complete all required work and submit a Notification of Service Work (NOSW) to the Distributor.

Wasted Truck Visit Fee depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Jemena	Abolishment Fee (Up to per meter)	\$1,368.54
Jemena	Meter Removal (Per meter)	\$95.76
Jemena	Attach Locks/Plugs to Meter (Per meter)	\$95.76
Jemena	Wasted Truck Visit Fee (Up to)	\$223.42
Australian Gas Networks	Abolishment Fee	\$144.58
Australian Gas Networks	Attach Locks/Plugs to Meter	\$70.47
Australian Gas Networks	Wasted Truck Visit Fee	N/A
APA Group	Abolishment Fee	QUOTE
APA Group	Attach Locks/Plugs to Meter (Up to)	\$533.38
APA Group	Wasted Truck Visit Fee	N/A

Note - Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	QUOTE	QUOTE	QUOTE	QUOTE
Manual Meter Read (Cost is up to)	Aligned to billing frequency	QUOTE	QUOTE	QUOTE	QUOTE

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131 806.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.



Additional Service Charges

South Australia

Effective from **01 October 2026**

Move In Connection/Move Out Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Type	Charge incl. GST
SA Power Networks	Business Hours	\$66.54

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Special Meter Reading	\$15.07

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	QUOTE	QUOTE	QUOTE	QUOTE
Manual Meter Read (Cost is up to)	Aligned to billing frequency	QUOTE	QUOTE	QUOTE	QUOTE

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131 806.

Connection Application Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
SA Power Network	New Connection Fee	N/A
SA Power Network	Service Installation Failure Charges	N/A
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Meter Installation Failure Charges	\$124.37
PLUS ES/Activestream	Meter Installation Failure Charges	\$68.95
Vector/Bluecurrent	Meter Installation Failure Charges	\$120.42

Note - Connection Application Fee applicable for New Meter installation only. Installation Failure Charge applicable is based on the Service Installation Failure Charges and the Meter Installation Failure Charges depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Australian Gas Networks	New Connection Fee	QUOTE
Australian Gas Networks	Wasted Truck Visit Fee	\$84.70

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible

Abolishment Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
SA Power Network	Abolishment	\$938.08
SA Power Network	Wasted Truck Visit Fee	N/A
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Abolishment Fee (Up to)	\$494.64
Intellihub/Acumen/Spotless	Wasted Truck Visit Fee (Up to)	\$124.37
PlusES	Abolishment Fee (Up to)	\$313.28
PlusES	Wasted Truck Visit Fee (Up to)	\$68.95
Vector	Abolishment Fee (Up to)	\$361.24
Vector	Wasted Truck Visit Fee (Up to)	\$120.42

Note - Wasted Truck Visit Fee depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Abolishment Fee	QUOTE
Australian Gas Networks	Attach Locks/Plugs to Meter	\$102.30
Australian Gas Networks	Wasted Truck Visit Fee	\$84.70

Note - Wasted Truck Visit Fee applicable depending on the Distributor responsible.

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Additional Service Charges

Queensland

Effective from **01 October 2026**

Move In, Connection/Move Out, Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Type	Charge incl. GST
Energex	Business Hours	N/A

Note - To receive a business hours charge Red Energy generally requires notification before 12:30 pm AEST on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	Special Meter Reading	\$27.15
Australian Gas Networks	Special Meter Reading	\$13.20

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	QUOTE	QUOTE	QUOTE	QUOTE
Manual Meter Read (Cost is up to)	Aligned to billing frequency	QUOTE	QUOTE	QUOTE	QUOTE

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131 806.

Connection Application Fee

Electricity

Distributor	Service Description	Charge incl. GST
Energex	New Connection Fee	QUOTE
Energex	Service installation Failure Charges	\$330.55
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Meter Installation Failure Charges	\$124.37
PLUS ES/Activestream	Meter Installation Failure Charges	\$68.95
Vector/Bluecurrent	Meter Installation Failure Charges	\$120.42

Note - Connection Application Fee applicable for New Meter installation only. Installation Failure Charge applicable is based on the Service Installation Failure Charges and the Meter Installation Failure Charges depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	New Connection Fee	QUOTE
Allgas Energy	Wasted Truck Visit Fee	\$155.68
Australian Gas Network	New Connection Fee	QUOTE
Australian Gas Network	Wasted Truck Visit Fee	\$84.70

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible

Abolishment Fee

Electricity

Distributor	Service Description	Charge incl. GST
Energex	Abolishment	QUOTE
Energex	Wasted Truck Visit Fee	N/A
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Abolishment Fee (Up to)	\$494.64
Intellihub/Acumen/Spotless	Wasted Truck Visit Fee (Up to)	\$124.37
PlusES	Abolishment Fee (Up to)	\$313.28
PlusES	Wasted Truck Visit Fee (Up to)	\$68.95
Vector	Abolishment Fee (Up to)	\$361.24
Vector	Wasted Truck Visit Fee (Up to)	\$120.42

Note - Wasted Truck Visit Fee depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	Abolishment Fee	QUOTE
Allgas Energy	Attach Locks/Plugs to Meter	\$74.58
Allgas Energy	Wasted Truck Visit Fee	\$155.68
Australian Gas Network	Abolishment Fee	QUOTE
Australian Gas Network	Attach Locks/Plugs to Meter	\$101.20
Australian Gas Network	Wasted Truck Visit Fee	\$84.70

Note - Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.



Additional Service Charges

Australian Capital Territory

Effective from **01 October 2026**

Move In, Connection/Move Out, Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Time	Charge incl. GST
Evoenergy	Business Hours	\$117.54

Note - To receive a business hours charge Red Energy generally requires notification before 12:30 pm AEST on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Evoenergy	Special Meter Reading	\$15.40

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	QUOTE	QUOTE	QUOTE	QUOTE
Manual Meter Read (Cost is up to)	Aligned to billing frequency	QUOTE	QUOTE	QUOTE	QUOTE

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131 806.

Connection Application Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
Evoenergy	New Connection Fee	QUOTE
Evoenergy	Service installation Failure Charges	\$1,230.09
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Meter Installation Failure Charges	\$124.37
PLUS ES/Activestream	Meter Installation Failure Charges	\$68.95
Vector/Bluecurrent	Meter Installation Failure Charges	\$120.42

Note - Connection Application Fee applicable for New Meter installation only. Installation Failure Charge applicable is based on the Service Installation Failure Charges and the Meter Installation Failure Charges depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Evoenergy	New Connection Fee	QUOTE
Evoenergy	Wasted Truck Visit Fee	N/A

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible

Abolishment Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
Evoenergy	Abolishment Fee (Up to)	\$1,533.79
Evoenergy	Wasted Truck Visit Fee	QUOTE
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Abolishment Fee (Up to)	\$494.64
Intellihub/Acumen/Spotless	Wasted Truck Visit Fee (Up to)	\$124.37
PlusES	Abolishment Fee (Up to)	\$313.28
PlusES	Wasted Truck Visit Fee (Up to)	\$68.95
Vector	Abolishment Fee (Up to)	\$361.24
Vector	Wasted Truck Visit Fee (Up to)	\$120.42

Note - Wasted Truck Visit Fee depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Evoenergy	Abolishment Fee (Up to)	\$1,079.10
Evoenergy	Attach Locks/Plugs to Meter (Up to)	\$205.70
Evoenergy	Wasted Truck Visit Fee (Up to)	\$246.40

Note - Wasted Truck Visit Fee applicable depending on the Distributor responsible.

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