



Additional Service Charges

Queensland

Effective from **01 October 2026**

Move In, Connection/Move Out, Final Read Charges

Electricity

Local Network Service provider (LNSP)	Connection Type	Charge incl. GST
Energex	Business Hours	N/A

Note - To receive a business hours charge Red Energy generally requires notification before 12:30 pm AEST on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	Special Meter Reading	\$27.15
Australian Gas Networks	Special Meter Reading	\$13.20

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Metering Charges

Electricity

Description	Frequency	Metro	Inner Regional	Outer Regional	Remote regions
Disable Meter Communications (Cost is up to)	Once off	QUOTE	QUOTE	QUOTE	QUOTE
Manual Meter Read (Cost is up to)	Aligned to billing frequency	QUOTE	QUOTE	QUOTE	QUOTE

Note - These charges are an indicative figure depending on the metering service provider responsible. For the specific charge you will incur, please call us on 131 806.

Connection Application Fee

Electricity

Distributor	Service Description	Charge incl. GST
Energex	New Connection Fee	QUOTE
Energex	Service installation Failure Charges	\$330.55
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Meter Installation Failure Charges	\$124.37
PLUS ES/Activestream	Meter Installation Failure Charges	\$68.95
Vector/Bluecurrent	Meter Installation Failure Charges	\$120.42

Note - Connection Application Fee applicable for New Meter installation only. Installation Failure Charge applicable is based on the Service Installation Failure Charges and the Meter Installation Failure Charges depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	New Connection Fee	QUOTE
Allgas Energy	Wasted Truck Visit Fee	\$155.68
Australian Gas Network	New Connection Fee	QUOTE
Australian Gas Network	Wasted Truck Visit Fee	\$84.70

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible

Abolishment Fee

Electricity

Distributor	Service Description	Charge incl. GST
Energex	Abolishment	QUOTE
Energex	Wasted Truck Visit Fee	N/A
Meter Service Provider	Service Description	Charge incl. GST
Intellihub/Acumen/Spotless	Abolishment Fee (Up to)	\$494.64
Intellihub/Acumen/Spotless	Wasted Truck Visit Fee (Up to)	\$124.37
PlusES	Abolishment Fee (Up to)	\$313.28
PlusES	Wasted Truck Visit Fee (Up to)	\$68.95
Vector	Abolishment Fee (Up to)	\$361.24
Vector	Wasted Truck Visit Fee (Up to)	\$120.42

Note - Wasted Truck Visit Fee depending on the Distributor and the Meter Service Provider responsible.

Gas

Distributor	Service Description	Charge incl. GST
Allgas Energy	Abolishment Fee	QUOTE
Allgas Energy	Attach Locks/Plugs to Meter	\$74.58
Allgas Energy	Wasted Truck Visit Fee	\$155.68
Australian Gas Network	Abolishment Fee	QUOTE
Australian Gas Network	Attach Locks/Plugs to Meter	\$101.20
Australian Gas Network	Wasted Truck Visit Fee	\$84.70

Note - Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.