



Additional Service Charges

Victoria

Effective from **01 July 2025**

Move In Connection Charges

Electricity

Local Network Service provider (LNSP)	Connection Time	Charge incl. GST
Jemena	Business Hours	\$0.00
United	Business Hours	\$0.00
Citipower	Business Hours	\$0.00
Powercor	Business Hours	\$0.00
Ausnet	Business Hours	\$0.00

Note - To receive a business hours charge Red Energy generally requires notification before 1pm on the business day prior to the request for re-energisation. For connections outside of these times please contact Red Energy on 131 806. Additional fees and charges apply for a non-business hour connection.

Gas

Gas Distributor	Service Description	Charge incl. GST
Australian Gas Networks	Special Meter Reading	N/A
Multinet	Special Meter Reading	N/A
Ausnet	Special Meter Reading	N/A

Note - If the gas supply at the property has been disconnected, a connection (meter unplug) will be required to resume the gas supply. Additional fees and charges apply for a meter unplug service.

Connection Application Fee

Electricity

Local Network Service provider (LNSP)	Service Description	Charge incl. GST
Jemena	New Connection Fee	\$1181.53
Jemena	Service installation Failure Charges	\$878.94
United	New Connection Fee	\$1066.14
United	Service installation Failure Charges	\$734.54
Citipower	New Connection Fee	\$972.10
Citipower	Service installation Failure Charges	\$584.11
Powercor	New Connection Fee	\$1,016.72
Powercor	Service installation Failure Charges	\$593.47
Ausnet	New Connection Fee	\$2,455.35
Ausnet	Service installation Failure Charges	\$284.36

Note - Connection Application Fee applicable for New Meter Installation only. Service Installation Failure Charges are applicable depending on the Distributor responsible.

Gas

Gas Distributor	Service Description	Charge incl. GST
Australian Gas Networks	New Connection Fee	N/A
Australian Gas Networks	Standard Connection Fee	\$1,738.00
Australian Gas Networks	Wasted Truck Visit Fee	\$121.00
Multinet	New Connection Fee	N/A
Multinet	Standard Connection Fee	\$2,072.40
Multinet	Wasted Truck Visit Fee	\$85.80
Ausnet	New Connection Fee	\$165.33
Ausnet	Standard Connection Fee	\$2156.00
Ausnet	Wasted Truck Visit Fee	N/A

Note - Connection Application Fee applicable for New Meter Installation only. Wasted Truck Visit Fee applicable depending on the Distributor responsible.

Please note that this document is not an exhaustive list of the fees and charges that you may be required to pay. Red Energy may also pass through any additional charge levied by a third party that we pay on your behalf. The charges for distributor related services may include our process and handling charge for arranging such services. Please contact Red Energy on 131 806 to obtain pricing for any services not listed on this document.